



Shiny Tub Reglazing Houston

Warranty Agreement

LIMITED WARRANTY:

Fiberglass fixtures, wall tiles, and bathtubs which are refinished in full are warranted on a pro-rated basis for three years. The warranty covers any peeling that may occur throughout the warranty period and any issues with adhesion of the refinishing materials due to workmanship only. This limited warranty does NOT apply to commercial usage. For one year, we offer a limited warranty on 3-step fiberglass repairs, spot repairs, and sinks against failure of adhesion. This one-year warranty does NOT apply to commercial usage. As mentioned above, the three-year warranty is PRO-RATED over the three-year term and is pro-rated on a yearly basis. All changes to the pro-rated amount will occur yearly on the acquisition date of the service. Customers will receive 100% coverage for the FIRST year. Each year, the coverage will decrease by 33.33% and on the final anniversary date, the percentage of coverage will be 33.34%.

FLOOR GLAZING

Floor glazing is NOT covered under our warranty.

CHARGES

ALL charges will be based on the current, regular pricing at that time.

CONDITIONS THAT VOID THE WARRANTY

- The fixture is utilized to hold water constantly
- The fixture is utilized to store water
- The surface remains constantly wet without any bathmat or drying in between uses
- The fixture is damaged due to dripping or leaking plumbing
- The fixture is discolored, stained, or yellowed due to use of harsh cleaning agents or chemicals
- Chips or damage that occur due to sharp objects or objects falling in the fixture
- The fixture is damaged due to a lack of cleaning the surface
- The fixture sustains cracks due to substructure movement or damage
- The fixture is damaged due to masking tape being used or any other adhesive
- Property status being switched without the proper notification being made

Shower doors, plumbing and caulk are NOT warranted.

FAILURE COVERED UNDER WARRANTY

When failure occurs and it is covered under warranty, our company, at will and at discretion, will refinish the fixture, fix the damaged area, or reimburse the customer for the cost of the job according to the pro-rated status at the time. IF location of

the fixture is outside of our service area, customer may be charged a travel fee. ALL issues must be reported to our company within 72 hours of the damage occurring or the warranty may be VOIDED.

CLEANING INSTRUCTIONS

It is vital to the condition of your fixtures to use ONLY non-abrasive liquid cleaners to clean any reglazed or refinished surface. Chlorine and bleach are NOT safe to use and may result in damage to the surface. ALL cleaning agents must specifically state they are safe to be used on acrylic, reglazed, and refinished surfaces.

We recommend the following products:

- Mr. Clean Multi-Surface
- Simple Green
- Tub & Tile Cleaner
- Zep Shower

Cleaning utensils such as sponges, etc. should be approved to be used on Teflon. If they are, they can be used on your newly refinished or reglazed surface.

COLOR

Our standard color is Kohler white. If customer would like a dyed or tinted color, arrangements to have a custom color will need to be made and accepted ONE WEEK BEFORE your appointment. Extra charges may apply for this service.

PLUMBING

Our team is not trained, licensed, or authorized to provide plumbing advice or plumbing services. However, in some cases, it may be required that our team take away any loose handles, spouts, drain pieces, or overflow covers. If this is a necessity or occurs, our company IS accountable for those items unless the items suffer from old age, decay, or are unmanageable. If you have problematic or old plumbing, please make our team aware of this PRIOR to your appointment so precautions are taken.

CURE TIME

Cure time for use is 24 hours after refinishing. DO NOT USE your fixture before this 24-hour period. DO MAKE SURE the fixture remains DRY during this 24-hour period. The FULL cure time is 7 days.

Please note: a bathmat should NOT be used for the first 7 days

TRANSFER OF WARRANTY

Throughout the first year, your warranty can be transferred. The new owners MUST alert our company within 90 days of acquisitions for the warranty to remain in effect – otherwise, the warranty will be void

TERMS

Payment is due when work is completed. We accept cash, check, MasterCard, and Visa. There is a \$25 returned check fee in place.

DISCLAIMER

NO warranty provided for sinks, floors, toilets, and countertops. It can take up to two weeks to schedule service from the day the initial call is placed.

[www. ShinyTubReglazingHouston.com](http://www.ShinyTubReglazingHouston.com)